

# Troubleshooting RRIFmetic.

RRIFmetic is a single executable (rpwin.exe) which runs (normally) out of the /rpwin folder, unless the user has installed it elsewhere.

In the **/RPWIN folder** the program should look as follows....

**rpwin.exe            483KB        04/05/2006**        (the size and date of this file will change periodically, so don't worry about these being exact)

In the **/Windows/System** (OR **/Windows/system32**) folder you should see the following files. These files should have their size and date/time stamps EXACTLY AS FOLLOWS.....

**(Look in BOTH the /windows/system AND the /windows/system32 folders!)**

|                     |              |                   |                |
|---------------------|--------------|-------------------|----------------|
| <b>graphx.vbx</b>   | <b>500KB</b> | <b>22/11/1996</b> | <b>4:52AM</b>  |
| <b>gsw16.exe</b>    | <b>436KB</b> | <b>22/10/1997</b> | <b>5:50AM</b>  |
| <b>gswag16.dll</b>  | <b>202KB</b> | <b>06/10/1997</b> | <b>5:50AM</b>  |
| <b>gswdll16.dll</b> | <b>51KB</b>  | <b>06/10/1997</b> | <b>5:50AM</b>  |
| <b>cmdialog.vbx</b> | <b>19KB</b>  | <b>27/04/1993</b> | <b>11:00pm</b> |
| <b>vbrun300.dll</b> | <b>390KB</b> | <b>12/05/1993</b> | <b>12:00AM</b> |
| <b>grrid.vbx</b>    | <b>45KB</b>  | <b>15/06/1993</b> | <b>12:00AM</b> |

**If these files don't agree, then delete them and re-install the CD.**

or re-run *fulldemo.exe* if you have downloaded the demo. (you won't have to download a second time, just click on the fulldemo.exe file again)

**Remember** to look in both the /windows/system and /windows/system32 folders!

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